



DAEVON BRANCHE

Computer Engineer | Programmer | IT Specialist | Freelance Security Consultant

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daevon.info

EDUCATION

Drexel University, Philadelphia PA

September 2014 - December 2015

Information Technology/Psychology

Coursework includes Python, Computer Science, Computer Design, Information Technology, Sociology

Burlington County College, Pemberton NJ

September 2012 - June 2014

Engineering

EXPERIENCE

SWK Technologies

SOC Engineer

West Deptford, NJ

July 2020- Present

Worked closely with the Design, Security, and Operation Team for cloud design and was responsible for engineering the deployment of a secure, complex hosted cloud environment and infrastructure.

SWK Technologies

IT Platform Engineer

West Deptford, NJ

July 2019 - July 2020

Provide support for the DevOps team by building CI/CD pipelines, testing applications, hardware and software. Designed and created systems meeting the clients' needs, testing them as needed. Managed the architecture, design, and implementation of all IT Operations. Mentored and guided less experienced employees. Created documentation for management and clients of findings with tested software/hardware.

Comstar Technologies

Tier II Support Engineer

West Chester, PA

May 2018 - July 2019

Responsible for resolving service requests or providing how to support (devices, applications, systems and/or remote support) via phone, email, chat; appropriately escalate issues to 3rd tier staff and in accordance with service agreements; follow up re: status of incidents/re-quests accurately and timely.

Abuzz Technologies

IT Consultant

Bensalem, PA

September 2017 - May 2018

Managing IT initiatives, systems, and networks ensuring the right architecture and functionality for clients needs, providing assistance with technical issues, revising existing systems and suggesting improvements and all around strategic advice on using technology to achieve business/personal goals.

Comcast

Tier II Tech Support & Security

Cherry Hill, NJ

March 2017 - September 2017

Assist Customers with security concerns on their accounts, as well as resecuring accounts. Worked with IT ticketing system to work tickets related to Comcast Customer issues. Communicated with other IT teams within Comcast solve Fraud, Phone line issues, and potential compromises on accounts. Advanced over the phone IT troubleshooting.

SKILLS

Ansible

Server Deployment

Kubernetes

Technical Writing

Linux / Unix Administration

AWS Workspaces

AWS EC2

Powershell

Javascript

Python

Red Team Skills

Windows/Mac OS troubleshooting

Hyper V Maintenance

Veeam Support

Active Directory

Office 365

Website Hosting

Sonicwall/ Firewall support

ConnectWise System Support

CERTIFICATIONS

CySA+

